

AU-1670

M.B.A. Semester—IV Examination

HOSPITAL SUPPORT SERVICES

Paper—MBA/4506/HC

Time : Three Hours]

[Maximum Marks : 70

Note :—(1) Attempt **ALL** questions.

(2) Figures to the right indicate marks.

SECTION—A

1. (a) Explain the scope of Hospital Support Services to be given across the Patient base in today's scenario. Support four answer with examples. 14

OR

- (b) How water supply and sanitary system are the basic backbone of Hospital Support Services ? Explain. 14

SECTION—B

2. (a) Differentiate between Outpatient and Inpatient services to be provided to Patients. 7
(b) Max Hospitals wants to set up its Intensive Care Unit in the upcoming Hospital. Help out Max Hospital in designing the same. 7

OR

- (c) Discuss and differentiate between Observation and Premature Nurseries in detail. 7
(d) Analyse and suggest facilities and space requirements for Paediatric unit of Zeal Hospital. 7
3. (a) List out the various elements for Admission Department of a Corporate Hospital. 7
(b) How Solid Waste Management is getting Importance in today's scenario of properly Managing the Waste in Hospitals ? 7

OR

- (c) State the various objectives of Supply Department for Nursing Unit of a Government Hospital. 7
(d) Unicorn Hospital wants to design special Ramps for better patient service. Help out Unicorn Hospital in strategising the best ramp design for Hospital. 7

SECTION—C

4. (a) Explain the concept of service-safety in Hospital. 7
(b) List out the various Alarm system to be used in Accredited Hospital. 7

OR

- (c) How Loss Prevention Programme is getting importance nowadays in Hospitals ?
Explain. 7
(d) Why Diagnostic Radiology output department is vital in Corporate Hospital Structure ?
Explain. 7

SECTION—D

5. Mr. Rajesh has recently joined Life Care Hospital and introduced online system for Patient Record in Pharmacy division. After two months of success it has started showing errors as some data stored got missed. Now Management is thinking to do the Patient Record System in Manual process but Mr. Rajesh is in favour of online system.

Questions :

- (a) Analyse the case. 7
(b) Life Care Hospital should continue the Patient Record System in online system. If yes then why. 7