

Cohesive, effective unit, combining hard work with equal amount of leisure. The new division head has very strong ideas about the type of environment his employees should have. As per supervisor, it resembles a full scale military operation. No longer are employees allowed to place personal belongings on the walls of their offices or have occasional informal gatherings during office hours. The bottom line has become productivity first, with the employee's feelings being considered as an afterthought. Grass-root employees as well as supervisory personnel are very upset about the changes in structure and their dissatisfaction is beginning to show up in their performances. Because of the decreased productivity levels the supervisors have been informed that if they don't shape up their subordinates, "The axe will fall on several heads". The Frustration and anger is now beginning to come to a full boil and the supervisors have decided to meet to discuss the situation.

- (1) Identify the leadership skills of the division head from the angle of Managerial Grid. 7
- (2) From the viewpoint of Theory X and Y, What assumptions did the new head make about the way in which people work most effectively ? 7



CORPORATE LEADERSHIP MANAGEMENT

Paper - MBA / 4304 / OB

P. Pages : 4

Time : Three Hours]

[Max. Marks : 70

- Note : (1) All questions are compulsory.
(2) Figures to right indicate marks.

SECTION A

1. (a) The successful leader accurately understands himself, the organisation, the individuals and the group he is dealing with and the broader social environment in which he operates. Discuss. 14

OR

- (b) What do you mean the leadership ? Explain the different concept and the myth of leadership. 14

SECTION B

2. (a) How leader can match himself with the organisational values ? 7

- (b) In today's competitive world if country wants to fight against the other developed country. India needs more enthusiastic leaders as compared to managers.

Justify this with reference to Leadership Management. 7

OR

- (c) Discuss the different attributes of leaders for effective leadership. 7
- (d) How Leader can influence on the follower to show his power in the organisation ? 7
3. (a) Explain the different theories of leadership. 7
- (b) CEO has decided to change the wage and salary policies according to new demands. Which leadership style CEO should implement for successful decision ? Justify your answer. 7

OR

- (c) Discuss the importance of leadership development. 7
- (d) You are required to arrange the training for your supervisors. Considering them as a future leaders. The name of the training programme

is 'leadership development programme'. To gain important leadership styles, which important areas will you focus in your training programme ? 7

4. (a) Discuss the Actional Observation Reflection model. How it adds value to leadership ? 7
- (b) List out the leadership qualities and attributes possessed by Mr. Ratan Tata, with examples. 7

OR

- (c) What is group leadership ? How is it important in an organisation ? 7
- (d) Bill Gates is a successful international business man. You must have read much about him in News paper. Identify the special leadership qualities of Mr. Bill Gates. 7

SECTION D

5. For a several months, the supervisors of a large corporation have been very dissatisfied with the new division head. Before the arrival of the new division head, the department had functioned as a