(b) 10 samples, each of size 50 of a pipe were inspected in pressure testing. The results of the inspection are given below:

Sample	No. of	Sample	No. of
no.	defectives.	no.	defectives.
1	2	6	3
2	3	7	2
3	2	8	1
4	0	9	2
5	2	10	3

Draw p-chart and comment.

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OR

- (c) What is capacity planning? Discuss it's measures.
- (d) Satya Motors has decided to implement TQM in their plants. You are asked to guide the company for TQM implementation. How would you proceed?

SECTION C

4. (a) What do you mean by work-study ? Discuss it's importance and scope. 7

Second Semester M. B. A. Examination

PRODUCTION AND OPERATIONS MANAGEMENT

Paper - MBA/206

P. Pages: 5

Time: Three Hours]

[Max. Marks: 70

Note: (1) All questions are compulsory.

- (2) Figures to the right indicates marks.
- (3) Use of scientific calculators is permitted.

SECTION A

 (a) Discuss various strategic, tactical, and operational decisions to be made by production manager in manufacturing organisation.

OR

(b) What is plant layout? Discuss planning and analysis methods for plant layout. 14

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SECTION B

- 2. (a) Enlist and explain different functions of PPC. 7
 - (b) A company wishes to assign four salesman to four districts. The volume of sales matrix is given below. Make optimal assignment which results in maximum volume of sales.

	District			
Salesman	A	В	C	D
1	250	300	420	400
2	350	400	200	250
3	500	.375	400	350
4	400	350	420	300

OR

- (c) What is industrial safety? Discuss the stages of safety program.
- (d) To manufacture four different products, each product has to go through three different

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machines M_1 , M_2 and M_3 in sequence $M_1 \rightarrow M_2 \rightarrow M_3$ The time required on each machine for products is as follows:

Products

$$P_1$$
 P_2 P_3 P_4

Machines M_1 8 10 11 7

 M_2 6 5 2 5

 M_3 4 3 2 3

The time values are in hours.

Compute:

- (i) Total elapsed time of optimal sequence.
- (ii) Idle time on each machine.

3

3. (a) What is Quality Assurance? Describe various stages of QA and its advantages.

(b) What is work sampling?

7

OR

- (c) Define maintenance management. Enlist different types of maintenance, and explain it in brief.
- (d) Discuss different data recording techniques in method study.

SECTION D

5. Annual demand for an item is 48,00 units. Ordering cost is Rs. 500 per order. Inventory carrying cost is 14% of purchase price per unit. The price breaks are as shown below.

Quantity	Price	
upto 999	Rs. 100	
1000 to 2000	Rs. 90	
2001 and above	Rs. 80	

(a) Find optimal order size.

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(b) If the order cost is changed to Rs. 300/order Find optimal order size.

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