

every year. To manage this complex work they decided to implement ERP.

They examined all factors in the company, i.e. all equipment, employees, infrastructure etc. and they removed certain process flow which were not compatible for implementing ERP. MAHADISCOM started working on implementing ERP in 2011, and they found SAP is the best tool to implement ERP. They formed team of Certain Core Team Members (CTMs) who were having great knowledge of working structure of MAHADISCOM, it was the key element in implementing ERP. In 2014 MAHADISCOM successfully implemented ERP. It took three years to implement ERP due to its complex working structure.

- a) Discuss about importance of ERP, How it is beneficial to MAHADISCOM to solve complex problems? 7
- b) What's challenges face by company before implementing of ERP? Discuss. 7



Note : Figures to the right indicate marks.

SECTION - A

1. Describe the utility of computers in application of MIS for business enterprise. Write a note on the relationship of MIS and Management. 14

OR

- What are the objective, types and sources of information system in an organisation? 14

SECTION - B

2. a) MRS Tyres want to launch a new model in a market but in current market competition is increased for taking a good decision MRS tyres decided to use Decision Support System (DSS), how can DSS help these type of decisions, discuss. 7

- b) Discuss the executive information system (EIS) What way EIS is helpful to the executives in an organisation. **7**

OR

- c) MBA department library decided to use artificial intelligence system to issue books, return books, penalty and availability of books. Discuss how can Artificial Intelligence system is beneficial in library task. **7**

- d) Explain the knowledge based expert system with an example. **7**

3. a) QP Antivirus company required 30 sales manager out of 100 candidates who are appeared for an interview, with the help of decision making model help him for select required and skill candidates. **7**

- b) What is difference between structured and unstructured decisions? **7**

OR

- c) Mobile manufacturing company want to launch new model in market to increase their sells graph, suggest them decision making process to forecast the result of sells graph. **7**

- d) Differentiate the individual decision making process and organisational decision making process. **7**

SECTION - C

4. a) What is the need of information in MIS? Discuss the techniques of Information collection. **7**

- b) Explain the phases of System Development Life Cycle. (SDLC). **7**

OR

- c) What do you understand by system designing? Why it is important in system development process? **7**

- d) How information is enhance the quality of MIS? Discuss the types of information. **7**

SECTION - D

5. Maharashtra State Electricity Distribution Company India's No. 1 power distribution company. Mahadiscom has over 2 crore customers all over Maharashtra and very high demand for more power connection