

B.E. Sixth Semester (Information Technology) (CGS)
10739 : Elective-II : Knowledge Management : 6 FEIT 05

P. Pages : 2

Time : Three Hours



AU - 2773

Max. Marks : 80

- Notes :
1. Due credit will be given to neatness and adequate Dimensions.
 2. Assume suitable data wherever necessary.
 3. Illustrate your answer necessary with the help of neat sketches.
 4. Use of pen Blue/Black ink/refill only for writing book.

1. a) Explain features of a practice based perspective on knowledge. 7
b) What are the characteristics of post-industrial society. 6

OR

2. a) What are the different epistemologies of knowledge management literature? Explain in brief. 7
b) Describe the conduit model of knowledge sharing. 6
3. a) What are the risk of the knowledge worker. 7
b) What is mean by ambiguity inherent to knowledge work. 6

OR

4. a) Explain the term "Knowledge worker: the ideal employee. 6
b) Describe Earl's seven school of knowledge management. 7
5. a) Explain typical components in stage model of innovation. 7
b) Explain innovation is an interactive process. 7

OR

6. a) Explain organizational level barriers to unlearning. 7
b) What are topology of organizational forgetting. 7
7. a) What are generic characteristics of communities of practice. 7
b) Explain the role of interpersonal trust in business organization. 7

OR

8. a) Differentiate between a community of practice and formal work groups. 7
b) Explain the context of employer employee relationship in organization. 7

9. a) Explain the structure of capitalist employment relations. 7
b) Explain the Carlile's boundary types and their characteristics. 6

OR

10. a) Describe in detail the properties of knowledge that can make it a power resource. 7
b) How identify and knowledge can affect knowledge processes in cross community. 6
11. a) Explain the importance of accounting for social-cultural factors in ICT enabled knowledge management. 7
b) Why culture management and HRM practices are important to knowledge management. 6

OR

12. a) What are characteristics of various communication mediums. 7
b) What are the strategic role of the HRM function. 6
